

Evidence of identity requirements

Evidence of identity (EOI) documents must be made up of three matching original EOI documents. A copy must be retained, excepting a financial institution debit/credit card, on the applicant's file. You are required to keep a record that a debit/visa card was one of the original documents sighted. The three documents can be made up of:

One category A + two category B or Two category A + one category B

At least one category A document must be photographic and show a full name and date of birth (DOB). Category

Category A documents	Status
 Australian birth certificate - full (not an extract or a commemorative certificate) Bicentennial birth certificate (born in 1988) Australian citizenship certificate/naturalisation certificate Department of immigration and border protection (DIBP) Certificate of evidence of resident status Visa evidence card (with PLO56 visa) Queensland or federal police officer photo identity card. Queensland high risk work licence (photographic) 	Current
 Australian passport (including Australian document of identity) Foreign passport Australian photo driver licence Queensland accreditation/authorisation (laminated) Driver/rider trainer; pilot/escort vehicle driver; dangerous goods driver; tow truck driver/assistant certificate Bus; taxi; limousine driver 	Current or expired less than two years
DIBP - ImmiCard; temporary or resident visa; document for travel to Australia. Note: Electronic travel authority (ETA) is not accepted.	Valid up to five years after issue
Queensland card 18+ (laminated)	Issued after 01/01/1992
Category B documents – must be Australian issued documents	Status
 Australian defence force photo identity card (excluding civilians) Australian firearm licence (with photo) Australian security guard/crowd controller licence (with photo) Department of veterans' affairs/CentreLink pensioner concession card (including healthcare card) Education institution student identity document (must include photo and/or signature) Financial institution debit/credit card (must include signature and embossed/printed name) Medicare card (green, blue or yellow) Interstate government-issued or government-approved proof of age card 	Current

Change of name

If an applicant has changed their name and the name on the EOI documents is different from the name they wish the certificate to appear in, you will need to sight and retain a copy of a change of name document.

Change of name documents	Status
 Australian marriage certificate (ceremonial marriage certificates are not accepted) Australian civil partnership/relationship certificate Australian change of name certificate Australian birth certificate (amended and/or with notations) 	Issued by relevant registrar of births, deaths and marriages
 Divorce papers, decree nisi or absolute (must show the name being reverted to) 	Issued by relevant court
Deed poll	Issued prior to 01/02/2004







